



Department of Transportation

Office of Legal Counsel

Civil Rights Program

700 E Broadway Avenue

Pierre, South Dakota 57501-2586 605-773-3540

FAX: 605-773-4442

TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 COMPLAINANT RIGHTS INFORMATION FOR COMPLAINTS AGAINST THE SOUTH DAKOTA DEPARTMENT OF TRANSPORTATION

The South Dakota Department of Transportation provides services without regard to race, color, gender, religion, national origin, age or disability, according to the provisions contained in SDCL 20-13, Title VI of the Civil Rights Act of 1964, the Rehabilitation Act of 1973, as amended, the Americans With Disabilities Act of 1990 and Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, 1994.

Any person or group claiming to be aggrieved by an unlawful discriminatory practice based on race, color, national origin, sex, age or disability may by himself/herself or through his/her legally authorized representative, make, sign and date a written complaint and file such complaint with the Department within 300 calendar days following the date of the alleged discriminatory action or last occurrence of discrimination with the exception of age discrimination which must be filed within 180 days. The Department Civil Rights Compliance Officer will review the complaint, gather additional information from the complainant if necessary, and refer the complaint to the appropriate federal agency, which in most cases will be the Federal Highway Administration.

The written complaint or complaint form may be submitted to:

Department of Transportation
Office of Legal Counsel – Civil Rights Program
ATTN: June Hansen
700 E. Broadway Ave.
Pierre, SD 57501

Email: june.hansen@state.sd.us

It is also within your rights to file directly with the appropriate Federal agency that oversees the transportation activities, services or facilities.

For any highway-related matters, complaints may be sent directly to the local division office of the Federal Highway Administration by submitting them to:

Federal Highway Administration
ATTN: Mark Hoines
116 E. Dakota Ave., Suite A
Pierre, SD 57501

Phone: 605-776-1010
Fax: 605-224-8307

For any transit-related matters, the appropriate federal agency is the Federal Transit Administration. Individuals and organizations may file a complaint by completing a Title VI Complaint form found at: <https://www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta>

Complaints must be signed, include contact information, and mailed to:

Federal Transit Administration
Office of Civil Rights
Attention: Complaint Team
East Building, 5th Floor - TCR
1200 New Jersey Ave., SE
Washington, DC 20590

Any person who has questions concerning this policy or who believes they have been discriminated against should contact the Department's Civil Rights Office at 605-773-3540.